



Vigilance Software

Sending alerts and receiving notifications has never been easier

Alerting Basics

DESKTOP



MOBILE



WEB



Alerts

It all starts with deciding which types of alerts and notifications make sense for you and your organization. You can have as many or as few alert types as you want. Some common alerts include

Manager Needed

Information

Active Shooter

Lock Down

First Aid Assistance

Emergency

Users

Users are added in the admin website. Set up is simple and contains basic information such as name, email address and cell phone. Users login using their username, password, and customer id.

Groups

Not every user should receive every alert. You can control who receives which alerts through the creation of groups. Once your groups are created, you add the group to the specific alerts you want them to receive.

Locations

Each organization has at least one site and one location. Think of a site as a building or campus. Each site is then broken down into multiple locations such as the reception area, kitchen, or specific offices.

Alert Actions

Alert actions are where the magic happens. With everything else set up, you now define what you want to happen when sending an alert. Notifications include desktop alerts, mobile notifications, text messages, emails, and robocalls.

Alert Integration

Extend the capabilities of your alerts and notifications through advanced integration. Alerts can trigger actions automatically such as strobe lights, overhead paging, digital signage, security automation and more.



www.vigilancesoftware.com

42 Industrial Park Rd, Saco, ME 04072 :: 207-221-8805