

Vigilance Software

EMERGENCY NOTIFICATION SYSTEM

W W W . V I G I L A N C E S O F T W A R E . C O M





WHO WE ARE

Vigilance Software developed their emergency notification system after almost 40 years of experience in the life safety, security, surveillance, and communications industry. We have a deep understanding of the industry like no other.



HOW WE HELP

Vigilance Software helps organizations respond to critical incidents quickly and easily by alerting staff and providing crucial communication when it is needed most.

Using our desktop, mobile or web app, users can send alerts, warning others or requesting help at the click of a button.

Once an alert is initiated, staff are instantly notified via desktop alerts, mobile notifications, text, email, and more.

Our system connects to existing alarms, communications, paging, and security systems automating actions such as voice evacuation, building lock downs, computer alerts, and emergency response.



INITIATE ALERT

The process begins with an alert being initiated. This can be done through our software or a physical input such as a panic button. Alerts types are completely customizable to meet each organizations need.



NOTIFY EMPLOYEES

Vigilance Software immediately notifies employees via email, mobile notification, text, and desktop alerts.









ALERT ACTIONS

Triggering alert actions on your existing life safety and communications systems is one of the things that sets our emergency notification system apart. You can customize each alert to include multiple actions such as building paging, building lock down, police response, medical response and more.





AT YOUR FINGER TIPS WHEN YOU NEED IT



Unlike traditional panic buttons with a single fixed location, Vigilance Software allows you quick and easy access to initiate alerts from your mobile phone, desktop app, or web client when it matters most.

Vigilance Software also has the ability to work with traditional panic buttons, extending their reach with all notification types available in Vigilance.

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VIGILANCE SETUP



Sites & Locations

Define each site and the locations specific to each site. Depending on your organization you many have more than one site. For example a campus with multiple buildings would typically consider each building a site. Each office or unique space is typically defined as a location. Multiple locations can be grouped together and considered an area such as a wing or a department.

Users & Groups

Users can be added manually imported through an active directory sync. Individual users can be added to specific groups such as executive team, medical response, security, and more. When alerts are set up you choose whether you want them to go to everyone or to specific groups only.

Alerts

Decide which types of alerts make sense for your organization. You can create any type of alert to fit your specific needs. Common alerts are active shooter, medical response, fire, building lock-down, assistance needed, and informational.

Integrations

Vigilance Software's Emergency Notification System can be used as a stand-alone notification platform to send and receive alerts, but it's real strength comes in its ability to integrate with your existing communications, paging, security, and life safety systems. We can help you decide based on your specific systems what makes sense for you. Typical integrations include access control, security panels, SIP based phone systems and overhead paging systems and more.

Actions

Once your alerts are created it is time to decide what actions you want to take place for the alert. Alert actions are stackable, meaning that multiple actions can take place when an alert is initiated. For example a building lock-down alert could take the following actions: Users notified (desktop alert, mobile notification, email, text), strobe light activated, unsecured doors locked through the access control system, overhead paging audio message played alerting users of building lock-down. The great thing is once these actions are defined for the alert type, they just happen automatically at the time of an alert.

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MARKETS WE SERVE



- K12 Education
- Higher Education
- Private Schools
- Healthcare
- Professional Services
- Non Profits
- Places of Worship
- Municipalities
- Manufacturers
- Enterprise Organizations
- SMB Markets

ORGANIZATIONS WE HELP















Z O T E S

NOTES:





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